

## **GENERAL**

Management reserves the right of admission, and discretion in case of any considered infringment.

We have a firm limit of 32 customers in the bar at any time.

Reservations are recommended. Tables of 5 or more people are required to pay a deposit of KES 5 000, which is fully claimable against the final bill. In case of a no-show without prior reasonable warning, the deposit will be forfeited.

A 10% service charge will be levied on tables comprising 5 or more customers. No further tips will be expected.

All patrons are expected to comport themselves in a civilised manner.

We want everyone to be comfortable - gentlemen are not to approach unknown ladies. Ladies may speak to one of our bar staff, they will be happy to introduce you.

No illegal or controlled substances may be brought to or consumed on the premises.

Last call will be 30 minutes before closing.

Patrons are advised that, despite our name, firearms and other weapons are not allowed onto the premises under <u>any</u> circumstances.

If something seems like it wouldn't be allowed, it probably won't.

## **MEMBERS**

Members and their guests are entitled to access members only areas of the bar. Access to these areas will not be permitted to guests prior to the arrival of their host member.

Members are responsible for their guests - any troublemakers will be swiftly removed.

Please don't ask for discounts, we hate saying 'no'. Members are entitled to discounts commensurate with their membership tier.

There will be no more than 50 Steel Tier and 30 Copper Tier active memberships at one time. If you are wait-listed, you will be contacted as soon as a membership becomes available.

## **STAFF**

Please treat our staff with respect. Any unnecessary aggression will be dealt with swiftly.

In case of any query or concern, ask to speak to the Manager on duty. Your concern will be addressed as a matter of urgency.

We pool tips amongst our staff - please leave tips in the glass jar by the door. Should you wish to tip by MPesa, please let us know and we will provide you a number to send it to.